



CODE OF CONDUCT FOR ARMSA MEMBERS

Members of the Association of Rotational Moulders of Southern Africa (ARMSA) are aware of the fact that their products are widely used in areas where stresses can arise, dangerous materials can be handled and uninformed misuse can occur.

The following Code of Conduct addresses these problems and is binding on all present and future members of ARMSA

2017

Members of ARMSA bind themselves to:

1. Strive for customer satisfaction by using and maintaining acceptable standards of design and manufacture of rotationally moulded products.
2. Not reduce manufacturing standards, such as wall thickness, that will adversely affect the quality of the product.
3. Warn customers of hazards of reducing standards should they insist on "cheaper" end products.
4. Give professional advice on the installation and upkeep of products.
5. If possible, warn consumers of dangerous practices involving rotomoulded items, such as the use of heavy impellers, and heavy materials in unsupported containers, etc.
6. Offer a reasonable warranty and repair or replace items that have obviously failed due to manufacturing faults.
7. Not irresponsibly, or maliciously, damage the reputation and products of another member or indeed of any rotomoulder.
8. Submit to mediation by ARMSA or an appointed mediator in cases of irreconcilable disputes on quality and supply of their rotomoulded products.

I/we agree to the above code of conduct and accept it in good faith

Signed this _____ day of _____

Signature

for and on behalf of

Duys Rotomoulders

Company